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By -

Tebbo. Paperback. Book Condition: New. Paperback. 194 pages. Dimensions: 11.6in. x 8.2in. x 0.5in.Key Book Benefits: Delivers authoritative, field-tested best practices for working with Change Management. Covers the full lifecycle, from planning, design, and deployment. Includes access to content. theartofservice. com with job aids, utilities, and full downloads of all documents. Drive Better Productivity and Increase Success with this book - Starting Now Discover Real-World Best Practices-Without Paying Expensive Consultants Youre investing in Change Management for one reason: to drive major performance improvements across your entire organization. Change Management Best Practices will help you do just that. Drawing on their experience with dozens of implementations, The Art of Service offers expert guidance on every aspect of Change Management design and implementation, with results-focused best practices for every area of the organization touched by Change Management, including sales, government, marketing, customer service, finance, legal, and IT. This is information youd otherwise have to pay a consultant 300hour to get. . . information you wont find in any other book! The Art of Service walks you through developing a comprehensive and effective implementation strategy, followed by tactics and specifics to overcome every challenge you face. Through this book and its companion

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